

# FAQ SHEET

## 1 What can my patients expect?

PHN Hearing Service Providers provide the following services to your patients:

- Conduct hearing test
- Review hearing test results with patient
- Provide physician with test results
- When appropriate, recommend a treatment plan for the patient



## 2 Who should be scheduled for a hearing test?

- Every patient in the practice should be considered for a baseline audiogram.



## 3 Do my patients get charged for the hearing test and consultation?

No, the hearing test and consultation are free of charge.



## 4 How long will the hearing test take?

The test should not take longer than 30 minutes. Should the patient have hearing loss, the Hearing Service Provider will provide a consultation and offer the appropriate treatment plan.



## 5 What is the cost of hearing aids?

PHN offers hearing aids starting at \$1,000 depending on the level of technology. There is a wide range of technologies available to fit the patient's individual needs and their budget.

## 6 Some of the hearing aid technologies available include:

- Rechargeable battery
- Smartphone compatibility
- TV and Bluetooth connectivity
- Excellent sound quality
- Music and media streaming
- Full remote fine-tuning solution
- Faster, high-performance platform



## 7 Insurance:

During the consultation, we will verify if the patient's insurance plan provides coverage.

## 8 How soon can my patient expect to receive their new hearing aids?

For the most part, patients are fit with a hearing aid within a week.

## 9 Do I need to have a sound booth?

No, testing equipment provided by PHN meets ANSI requirements\* for testing outside of an enclosed sound booth.

\*Source: Journal of the American Academy of Audiology 26(9):784-791; October 2015 DOI: 10.3766/jaaa.14072